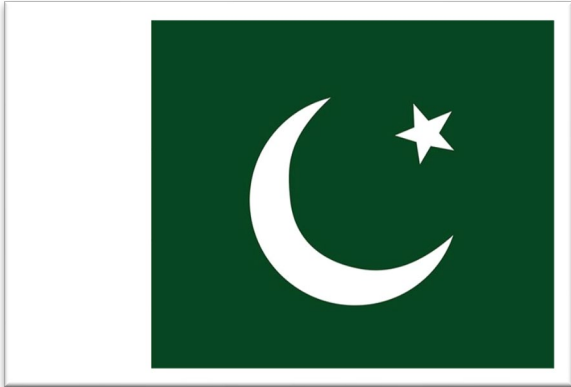


Pakistan Delegation



Delegation Contacts	Name	Role		
	Shehryar Omar	CEO	Petroleum Institute of Pakistan	
WPC Contacts	Michelle Tetreault Michael Schilling Mitchell Wright	VIP/Protocol	(403) 519-8651 (867) 223-2747 (403) 471-2456	michelle@wpccanada.com michael@wpccanada.com mitchell@wpccanada.com
LO Contact				
Hotel				

	Date	Time	Event	Location
			Arrival at YYC	YYC Airport
	Sunday, September 17th	16:00	Arrival at Mayors Reception	MacLeod Hall – Telus Convention Centre
	Sunday, September 17th	18:00	Arrival at Opening Ceremonies	Telus Convention Centre
	Monday, September 18th	17:30	Arrival at Ministerial Reception	Fairmont Palliser
	Monday, September 18th	17:45	White Hat Ceremony Minister Group Photo	Fairmont Palliser – Oval Room
	Monday, September 18th	18:00	Ministerial Reception Program Starts	Fairmont Palliser – Crystal Ballroom
	Tuesday, September 19th	17:15	Canada Night Event - Ticketed	Nutrien Western Event Centre
	Tuesday, September 19th	20:00	Arrive at Cirque de Soleil Event	Lot 6 – Stampede Park
	Wednesday, September 20th	9:15	Ministerial Session – MS7	Auditorium 1 – BMO Centre
	Wednesday, September 20th	13:45	CEO Speaker – CEO15	Auditorium 2 – BMO Centre

	Thursday, September 21st	14:45	Closing Ceremonies	Big 4 Main Hall A&B
			Departure from YYC	YYC Airport

Legend	
Common Event	
Country Specific Event	

Ministerial Session – MS7	
Date	Wednesday, September 20th
Time	9:15 – 10:15
Location	Auditorium 1 – BMO Centre
Session Title	<i>Pakistan</i>
Session Description	

CEO Strategic Session - CEO15	
Date	Wednesday, September 20th
Time	13:45 – 14:45
Location	Auditorium 1 – BMO Centre
Session Title	<i>Alleviating Energy Poverty – Industry Responses to Providing Access to Energy for All</i>
Session Description	<i>Access to affordable, reliable, sustainable, and modern energy for all by 2030 has been defined as a Sustainable Development Goal by the UN (SDG7). It is essential for the provision of clean water, sanitation, and healthcare as well as for lighting, heating, cooking, mechanical power, transport, and telecommunications services. With 1.3 billion people worldwide still lacking access to electricity and 2.6 billion people without clean cooking facilities, what role can the oil and gas industry take to alleviate energy poverty?</i>

Protocol Tips: Pakistan

As the liaison officer hosting the official delegation from Pakistan, you will require a high level of cultural sensitivity. Here are some important considerations to keep in mind:

Research and Preparation: You will find the biography of the leader of your delegation in this Handbook. Please feel free to research the delegation's background, including the individuals' positions and roles. Understanding their specific interests and objectives will help you tailor your interactions effectively.

Formal Greetings and Respect: Address delegation members using their appropriate titles and honorifics, especially if they hold titles like "Doctor." Handshakes are common in professional settings, but some individuals may prefer not to shake hands with the opposite sex. Wait for the other person's lead. Avoid public displays of affection in the presence of the Pakistani delegation, such as hugging or kissing, as these are considered inappropriate.

Gender Interactions: In Pakistan, there is a traditional separation of men and women in many social and professional settings. Be aware of this and respect any gender-specific customs. When interacting with members of the opposite sex, maintain a professional and respectful demeanor.

Dress Modestly: Dress in a professional, modest manner, especially if you're meeting delegation members of the opposite gender. Women should consider wearing loose-fitting, modest attire that covers the arms and legs.

Communication Style: Be polite and formal in your communication. Be aware that there may be cultural differences in communication styles. Pakistanis tend to be indirect and polite in their communication.

Business Etiquette: Be prepared for the possibility of lengthy initial social conversations before discussing business matters. Pakistanis value building relationships and trust before engaging in business conversations.

Time Perception: Be aware that the concept of time might differ. Meetings may start later than scheduled, but it's important to be punctual yourself. Show patience and understanding if schedules are adjusted.

Dining and Hospitality: Given that meals such as the opening ceremonies are part of the program, inquire about any dietary restrictions or preferences within the delegation. While dietary inquiries were made as part of the delegate registration process the information provided may be incomplete. Be prepared to guide delegation to halal options wherever possible. Please note that in most cases these will be the vegetarian option.

Personal Space and Physical Contact: Pakistanis value personal space, especially when it comes to the opposite gender.

Privacy Concerns: Be cautious about taking photographs, especially of delegation members without their permission, as privacy is highly regarded.

Cultural Taboos: Pakistan has a complex political landscape. Avoid discussing sensitive political issues or making negative comments about the country.

Urdu Language Tips

The official language of Pakistan is Urdu but English is widely spoken. Here are the common phrases you may need as a Liaison Officer when interacting with Urdu speakers from Pakistan:

Hello - "ہیلو" (Hello) or "سلام" (Salam)

Welcome - "خوش آمدید" (Khush amdeed)

Please - "مہربانی فرما کر" (Meharbani farma kar) or simply "براہ کرم" (Barah-e-karam)

Thank you - "شکریہ" (Shukriya) or "آپ کا شکریہ" (Aap ka shukriya)

Yes - "جی ہاں" (Jee haan)

No - "نہیں" (Nahin)

Goodbye - "خدا حافظ" (Khuda hafiz)